

1ST WASTE MANAGEMENT QUALITY POLICY:-

“IT IS THE INTENTION OF 1ST WASTE MANAGEMENT LTD, TO MEET OR EXCEED THE EXPECTATIONS OF ITS CUSTOMERS IN ORDER TO ACHIEVE AND SUSTAIN THE HIGHEST REPUTATION FOR THE MANAGEMENT OF COMMERCIAL WASTE REMOVAL & RECYCLING SERVICES, THEREBY BECOMING THE PROVIDER/BROKER OF CHOICE, AND HENCE ENSURING BUSINESS GROWTH.

THIS POLICY IS ACHIEVED THROUGH COMPLIANCE WITH THE REQUIREMENTS OF THE MANAGEMENT SYSTEM DESCRIBED IN THE BUSINESS SYSTEMS MANUAL, WHICH IN TURN ENSURES COMPLIANCE WITH THE ISO9001:2015, ISO14001:2015 & ISO45001:2018 STANDARDS, AS WELL AS APPROPRIATE STATUTORY AND REGULATORY REQUIREMENTS.

CONTINUOUS IMPROVEMENT OF THE BUSINESS IS FACILLITATED THROUGH MEASUREMENT OF KEY PERFORMANCE INDICATORS AND OBJECTIVES, AND ACTING UPON THE RESULTS OF THESE MEASUREMENTS TO ENSURE THAT ANY PERCEIVED SHORTCOMINGS ARE ACTED UPON.

TO THIS END, THE QUALITY SYSTEM IS REVIEWED AT APPROPRIATE INTERVALS, AND ENHANCED WHEREVER POSSIBLE BASED ON BOTH INTERNAL MEASURES AND INPUT FROM STAKEHOLDERS.”